

Review of Online Single Window Portal

2,721 time-bound clearances issued through new *Nivesh Mitra* in 6 months

- *Meeting of Nodal Officers of 20 departments held*
- *Concerned departments to identify non-hazardous services, for which deemed approvals could be issued*
- *Such sub-services to be identified which could be outsourced to third parties*

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New single window portal, launched by Hon'ble Prime Minister during the U.P. Investors' Summit 2018 for setting up of industries in Uttar Pradesh, has elicited encouraging response from investors.

Special Secretary, Infrastructure & Industrial Development and Joint Executive Director, Udyog Bandhu, Shri Arun Kumar informed that as an important component of improving ease of doing business in the state, **2,721 clearances had been issued through the new Single Window Portal within the specified timelines in only six months** since the launch of new system, which is 78% of the applications received so far, while 742 applications were under process within timelines.

Special Secretary, Infrastructure & Industrial Development department chaired a meeting of nodal officers of 20 departments, who have been nominated for efficient implementation of single window portal here today.

Shri Arun Kumar asked the nodal officers to ensure that applications for issuing clearances were accepted through Single Window Portal exclusively and entrepreneurs should not be made to run around department offices under any circumstances. Nodal officers were directed to assist applicants in filling the form through phone.

He said that the department concerned could ask the entrepreneur for review or any query regarding submitted application within seven working days after submission of application.

All departmental nodal officers were directed to identify non-hazardous services, for which **deemed approvals** could be issued. Additionally, sub-services, such as inspections, will also be identified which could be outsourced to **third party**.

It may be noted that State's single window portal has been improved and strengthened to offer facility for providing **70 services of 20 departments**. The **departments include** Labour, Stamp & Registration, Forest, Environment, Public Works, Food Safety & Drugs Administration, Energy, Urban Development, Housing, Revenue, Excise, Legal Metrology, Registrar – Firms, Societies & Chits, Electrical Inspectorate, Fire, and U.P. State Industrial Development Corporation (UPSIDC), Pradeshiya Industrial & Investment Corporation (PICUP), NOIDA, Greater NOIDA and Yamuna Expressways Industrial Development Authority (YEIDA).
